

Gary Dong

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EDUCATION

Boston University College of Arts and Sciences

Graduation Year: May 2024

Major: Computer Science

Boston, MA

Courses: System Architecture, Data Structures, Software Development, Mobile Application Development, Computer Systems, Machine Learning and AI, Analysis of Algorithms, User Design Principle, Computer Networking

SKILLS

Computer Languages:

• Proficient in **Python, Java, CSS, HTML, TypeScript, Kotlin, SQL**

Frameworks:

• **Next.js, Angular, Express.js,**

Libraries and Tools:

• **React, MongoDB, Node.js**

WORK EXPERIENCE

Mirage, Boston, MA

May 2023 – August 2023

Frontend Engineer Intern

- Joined a dynamic team at Mirage during a major overhaul of the company's web platform to enhance user experience and engagement
- Developed 30+ interactive web components using React and Next.js, integrated HubSpot for CRM automation, and led A/B testing to optimize user engagement in a collaborative Agile setting
- Achieved a 25% increase in user engagement and a 40% improvement in lead conversion rates; reduced customer response times by 50% through effective CRM integrations

FanPad, Chicago, IL

June 2022 – August 2022

UI/UX Design Intern

- Led the redesign of FanPad's product website to improve fan engagement and experience during events and product launches
- Designed and revised 15+ wireframes and prototypes focusing on mobile-first design, developed scalable front-end components, and conducted user testing
- Employed a tech stack featuring TypeScript, HTML, and CSS, and leveraged the Angular platform to ensure scalability and responsiveness of websites

Apple, Boston, MA

June 2022 – March 2023

Specialist

- Mastered customer engagement, needs assessment, and troubleshooting, leading to a user-focused understanding of tech solutions
- Strengthened customer relationships by demystifying complex tech products, leading to increased satisfaction and repeat business

PROJECT

Igloo

- Identified pain points in fridge management and meal preparation, addressing these issues through an Android app
- Assumed the role of Product Manager/Scrum Master, spearheading a technological solution to combat food waste.
- Coordinated cross-functional teams in Agile/Scrum environments, aligning project goals, facilitating daily stand-ups, and managing the product backlog